

Terms & Conditions Clarity 50/50

- Offer is only valid through a Clarity 2020 Approved Optometrist, within New Zealand.
- Offer applicable only on prescription glasses.
- Programme runs from 1st January 2012 to 30th April 2012.
- Voucher must be downloaded from 1st January 2012 to 30th April 2012 & must be redeemed by 31st May 2012.
- Warranty can be upgraded to 24 months (total warranty period) for a nominal cost.
- Agree to terms of data use (note current Privacy Act).
- One pair of glasses per voucher.
- Retail purchase of glasses inclusive of prescription lens must be between NZ\$125 & NZ\$3,000 inclusive of GST.
- To obtain voucher you must apply online at the www.freeeyewarranty.co.nz
- Terms of warranty as stated on the website www.clarity2020.com
- Voucher cannot be redeemed for cash or alternative.
- Disclaimer, Clarity 2020 Limited (“Clarity”) does not cover changes to your prescription or personal request to change prescribed glasses purchased.
- Eye examinations are not and do not form part of this offer.
- Clarity is exempt from any manufacturer’s defects either lens, coatings or lenses.
- Purchasers are accountable for their own choice of glasses or lenses/coatings.
- This warranty product does not in any way affect your statutory rights (New Zealand)

This warranty will pay for:

- Accidental damage to your glasses during the period of the warranty.
- Repair costs if your glasses are damaged as a result of an accident or wear and tear not already covered by the manufacturer’s guarantee, unless otherwise excluded under this warranty.
- Repairs undertaken on your glasses or any replacement pair of glasses provided under the terms and conditions of your warranty will be covered for accidental damage during the period of the warranty.
- In the event that your glasses cannot be repaired, where possible they will be replaced with an identical pair of glasses. Should an identical pair of glasses not be available we will, at our sole discretion, replace them with a pair of glasses of comparable specification up to the same value.
- Worldwide cover for up to sixty (60) days in anyone trip.
- Accidental loss, of your glasses.
- Vandalism and theft, of your glasses.
- If your glasses were purchased as part of a free second pair promotion, we will only pay for the second pair if you buy or have bought two (2) [Clarity by 20/20 eyewear warranties](#).

The Warranty will not pay for:

- Repair or replacement of your glasses due to:
 - You deliberately damaging your glasses or not taking reasonable care of them; or
 - A change in your optical description or prescription; or
- Costs or work carried out by persons other than the original store or store within the same retail group; or
- Any costs due to an inherent design fault, a manufacturer's defect or recall of your glasses; or
- Any cost of repairs where the damaged parts are not returned; or
- Any indirect loss or any loss over and above the cost of your glasses.
- Loss or damage due to or contributed by fire or excessive heat above ambient temperature.
- Everyday wear and tear such as "scratch and swirl" - these are light markings on the lens or lenses which could also damage lens coating as a result of light scratches, nicks, scuffs, scores, rubbing, or grazing; damage as a result of being left in contact with any surface that can scratch the lenses; or damage due to negligent care or neglect. (Swirls result from glasses being cleaned with a cloth that is not specified for the use of cleaning optical lenses).

Privacy Act:

We appreciate your visit to the www.freeeyewearwarranty.co.nz website. By accessing and browsing this website you accept, without limitations or qualification, the Terms of Use as outlined below.

While all care has been taken to ensure that the information presented on this site is accurate, changes and/or errors may occur. We reserve the right to make changes at any time, without notice, in material, equipment, and menus, in this website and are not responsible for typographical errors or digital errors or omissions. Such changes may affect terms of cover.

This site is provided to give information on our products and services in New Zealand only. Any and all dealings and use of this site are governed by New Zealand law.

Privacy Policy

Clarity 2020 Limited, The Insurance Group Limited, or Bespoke Financing Limited [Bespoke Money Limited and Denmed Limited] are the intended recipients of all information collected or submitted on this website.

You agree that we are authorised to use and disclose the information in the administration of your policy and any other policies with us on which you are named or listed. Where you provide us with personal information about any other person to enable us to underwrite and administer your insurance, you confirm that you have the authority from those persons to disclose such information and to authorise us to use and disclose the information in the administration of your policy and all other policies with us on which the insured person is named or listed.

Privacy Act: {Encompasses}

- Companies Directed by Paul Antony Peter Hillier
- Companies Directed by Robert Henk Cormack:
- Insurer*

Privacy Act 1993

I/We:

- (a) Warrant that all information provided electronically or written relating to this application/proposal along with any supporting documents is true and correct.
- (b) Have disclosed all requested information relevant to this application/proposal and to the acceptance of this proposal.
- (c) Agree that this application/proposal shall form and be the basis of the contract between me/us and *Insurer* and that I/We are willing to accept the terms, conditions and exclusions for these warranties/insurances.
- (d) Understand that this application/proposal requests personal information about me/us which is to be held by The Insurance Group Limited, Bespoke Financing Limited and their agents, affiliates and associated entities and *Insurer* to review/evaluate my/our application/proposal for warranties/insurances.
- (e) Understand that failure to provide information that is requested /sought may result in my/our application being declined or voided at the inception of application/proposal.

By giving verbal, signature and or by written approval I/We authorise The Insurance Group Limited, Bespoke Financing Limited and their agents, affiliates and associated entities and *Insurer* to:

- i. Check details against the Insurance Claims Register and to place information on the same register which other insurers can access.
- ii. Disclose personal information to other members of the insurance industry and/or parties who have a vested interest in the subject matter of this warranty/insurance.
- iii. Seek and obtain personal information held by other party/parties regarding my/our existing and prior warranties/insurances.
- iv. Access and correct information held by The Insurance Group Limited, Bespoke Financing Limited and their agents, affiliates and associated entities and *Insurer* and the Insurance Claims Register.
- v. Authorise The Insurance Group Limited, Bespoke Financing Limited and their agents, affiliates and associated entities and *Insurer* to store and process the information provided in this application/proposal to contact you/we with product information, event invitations and/or customer care related material.

You are entitled, under the provisions of the Privacy Act 1993, to:

- 1. Have access to personal information held by The Insurance Group Limited, Bespoke Financing Limited and their agents, affiliates and associated entities and *Insurer* about you.

And

- 2. Request correction of any personal information held by The Insurance Group Limited, Bespoke Financing Limited and their agents, affiliates and associated entities and *Insurer* about you; in either case in accordance with the provisions of that Act.

All personal information collected by us may be used to advise you of our other services and products, or where we think you would appreciate receiving information from us.

We will take reasonable and appropriate steps to protect this information from unauthorised access or disclosure. You are entitled to access and correct the personal information we hold about you. In the event of a criminal investigation or a suspected illegal activity, we may be required by law enforcement agencies to share certain personal information.

Finally, we will never sell your personal information, neither will we use or share personally identifiable information provided to us online in ways unrelated to the ones described above without first requesting your permission or providing you an opportunity to prohibit any such unrelated uses.

Copyrights

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Trademarks

Trademarks on our website are subject to the trademark rights of either Clarity 2020 Limited, The Insurance Group Limited, Bespoke Financing Limited [Bespoke Money Limited and Denmed Limited] or our insurers or providers.

Links from this website

Within our website you may find some links to other websites provided for your convenience. We make no warranties or representation regarding the information contained on these websites.

Disclaimer

The information contained in this website is necessarily generalised. The insurance cover and its features and benefits are described in summary form only, and is subject to the terms of the policy wording and schedule. You are advised to read the policy wording and schedule. While every effort has been made to ensure accuracy of this website, no liability is accepted for any errors or omissions. We will do our best to ensure that the website is available to you when you need it, free from viruses and unauthorised access. Unfortunately we cannot and do not accept responsibility for any consequences if this is not the case. If you use our website inappropriately or maliciously you will indemnify us for anything that happens to us as a result of or in connection with your actions.